

# DENTAL COUNCIL OF NEW ZEALAND

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*Te Kaunihera Tiaki Niho o Aotearoa*

## **NZDREX Clinical Candidate Information 2009**

**Website: [www.dcnz.org.nz](http://www.dcnz.org.nz)**

**Dentist Board  
Dental Council of New Zealand (DCNZ)  
PO Box 10 448  
Wellington  
New Zealand**

**DCNZ  
Dentist Board  
NZDREX Clinical Handbook**

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- Please note that this handbook is accurate at time of print, however it is strongly recommended that you visit the DCNZ website [www.dcnz.org.nz](http://www.dcnz.org.nz) for updated information.

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**SECTION I - INTRODUCTION**

Dentists are registered under the provisions of the Health Practitioners Competence Assurance (HPCA) Act 2003. Under the HPCA Act, dental practitioners may be registered in one or more scopes of practice. A "scope of practice" describes what a practitioner is entitled to do. The Dental Council (DCNZ) has prescribed a scope of general dental practice for dentists together with specialist scopes of dental practice. Please refer to [www.dcnz.org.nz](http://www.dcnz.org.nz) for details on the scopes of practice. This document relates to the registration examination process for overseas-qualified dentists seeking registration as a dentist (in the scope of general dental practice).

To register in a scope of practice you will need to:

- have a 'prescribed' (approved) qualification for that scope of practice; and
- be competent to practise in the scope of practice; and
- be fit for registration.

Under section 19(5) of the HPCA Act, the Dentist Board may before authorising the registration of an applicant require the applicant to take and pass an examination process for the purpose of satisfying itself that:

- the applicant is competent to practise in New Zealand within the scope of practice in respect of which the applicant seeks to be registered; and
- the applicant's ability to communicate in and comprehend English is sufficient to protect the health and safety of the public.

A pass in the New Zealand Dental Registration Examinations (NZDREX) is a prescribed qualification for registration as a dentist (in the 'general dental practice' scope). Applicants with non-prescribed undergraduate qualifications can apply directly to the NZDREX examination process and avoid the costly qualification assessment process. (see Appendix 1 for list of prescribed qualifications for registration in the general dental scope of practice)

This booklet provides information about the Dentist Board's New Zealand Dental Registration Clinical Examination for registration in the **general dental scope of practice**.

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**SECTION II – PREREQUISITES AND ENROLMENT FOR NZDREX CLINICAL**

To be eligible to apply for NZDREX Clinical, candidates must either:

- hold a current pass in the New Zealand Dental Registration Examination Written or the New Zealand Overseas Trained Dentists Preliminary Examination (OTDP) - (please refer to the policy on validity of current passes on page 9 of this handbook);
- have been exempted from the NZDREX Written examination by the Dentist Board.

Candidates wishing to transfer from the ADC registration process who hold a current pass in the Preliminary Examination may apply to sit the NZDREX Clinical Examination. However places in the NZDREX Clinical Examination are strictly limited and preference will be given to those New Zealand based candidates already enrolled in the DCNZ registration process. Please refer to the selection criteria for entry to the Clinical examination on page 7 of this handbook.

Application forms for the Clinical examination **DE003** can be downloaded from the DCNZ website **[www.dcnz.org.nz](http://www.dcnz.org.nz)**.

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## **SECTION III - FORMAT AND CONTENT OF NZDREX CLINICAL**

### **Introduction**

The NZDREX Clinical Examination is held over five days. You must perform satisfactorily in the first four components of the examination, before proceeding to the second part of the examination where you treat patients.

### **Objective**

The objective of the Clinical Examination is to determine whether you can plan, manage, deliver and evaluate oral healthcare for individuals and communities. This includes determining whether you:

- can obtain and utilise patient information
- demonstrate competence in New Zealand's preventive approach to oral health care for individuals and the community;
- are competent in a wide range of interventional strategies to manage oral disease and disability
- can assess the effectiveness of intervention.

### **First Part - Components**

#### **OSCE**

This is an objective, structured, clinical examination that tests theoretical and practical knowledge. You will be asked to write brief answers to questions or perform tasks relating to clinical care. You must be prepared to explain the scientific basis of clinical decisions. Typical tasks take 10 minutes and may include cardiopulmonary resuscitation, prescription writing, and problems of diagnosis and treatments, based on radiographs, photographs and study models. The total examination time is approximately two hours.

#### **Simulation 1 and 2**

You simulate a wide range of tasks and procedures using manikins in a clinic. There are six hours of operating over two half-days. A dental assistant works with you. Procedures may include operative, periodontal, paediatric, prosthodontic, endodontic or orthodontic tasks.

Examiners evaluate the way you perform the tasks and the final results.

#### **Visual Interpretation**

You view images in a lecture room setting and write short notes in answer to written questions. The images may be photographs, drawings or radiographs. The questions may cover the aetiology, diagnosis and clinical management of oro-facial disorders, treatment options, the uses of materials or equipment, or any other topic relevant to general dental practice.

### **Second Part - Proceeding to patients**

Your performance in the first four components is discussed at an examiners' meeting chaired by the Examinations Director (appointed by the DCNZ and not an examiner). If you perform satisfactorily you proceed to see patients. Note that proceeding is not the same as passing. Proceeding means that the examiners consider you are safe to examine and treat patients under supervision and for the purposes of the examination.

#### **Patients**

You will perform various clinical procedures for patients. Some procedures are irreversible. The procedures will normally be completed in less than one hour.

The components are:

- Restorative Dentistry and Periodontology,
- Exodontia and Local Analgesia,
- Paediatric Dentistry and Orthodontics,
- Oral Medicine and Diagnosis
- Communication Skills.

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Procedures tested may vary. However, they will normally include all of the following:

- administration of analgesia;
- exodontia or minor oral surgery;
- history, examination, problem solving and treatment planning for patients of different ages and states of health;
- specific clinical procedures from the range expected of a general dental practitioner in New Zealand.

During the time you are interviewing and examining the patient in the Oral Medicine and Diagnosis component, your Communication Skills are evaluated by two examiners. You are expected to have mastered the current BDS (Otago) communication competencies that are basic to the establishment of rapport with patients. The requirements are that a candidate should be able to:

- greet a patient warmly and introduce himself or herself confidently.
- attend to the patient's comfort, for example to offer to hang up coats and hats, ensure the patient is seated comfortably, and minimise distractions.
- arrange the local environment so that it is appropriate for an interview, ensure that the patient is in an upright position, that the candidate is facing the patient at the same height, with due attention to personal space.
- use open-ended questions to obtain information, and provide feedback in the form of reflective responses to indicate that what the patient is saying is important.
- use non-verbal behaviour that demonstrates attentiveness and active listening.
- give uncomplicated information, using terms that the patient can understand.
- summarise for the patient the findings and accomplishment of the interaction.
- close the interaction in a warm and confident manner.
- to elicit accurate medical and dental histories from patients.
- to react appropriately during analgesic procedures so as to minimise clinician and patient anxiety.
- to demonstrate a skilled and caring approach to patients.
- to show a professional interaction with colleagues and staff.
- to understand the principles and practice of providing health advice and optimising client compliance.

### **Assessment**

Two examiners assess each component of the examination. A letter grade marking scale (A to E) is used. A, B and C are passes, while D and E denote a lack of clinical competence or a lack of professional skills considered potentially dangerous and /or unacceptable.

Some compensation may be allowed for marginal failures between sections of the examination.

Final results are awarded at an examiners' meeting at the completion of the examination. Results are posted to candidates after at least one week following the completion of the examination.

### **Partial Pass**

The Clinical Examination is a test of overall competence. Candidates who display competence in both simulation components and all but one or two other components may be awarded a partial pass and be permitted to re-sit a maximum of two components.

Candidates failing more than two components will be required to re-sit the entire Clinical Examination.

### **Preparation**

Try to rest before the examination. Do not use stimulants.

Dress comfortably and tidily for the examination.

Allow ample time for travel.

Locate the venue for each component of the examination the day before.

Bring a watch.

Practise your English.

If you are uncertain about any instruction or question from the examiners ask for clarification.

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**Pass Rates of NZDREX Clinical**

The pass rates of recent examinations held at the School of Dentistry, Otago University Dunedin are as follows:

<b>Date</b>	<b>Pass Rate</b>
9-13 February 2009	68.0%
24-28 November 2008	56.0%
16-20 June 2008	53.0%
11-15 February 2008	68.0%

**Selection criteria for entry to Clinical Examination**

The Clinical Examination can accommodate a maximum of 16 candidates. If more than 16 candidates apply, the DCNZ Dentist Board gives priority, in the following order, to candidates who:

1. are new and have been declined a place once, or have failed and subsequently been declined a place twice (other than priority 7)
2. have passed the Written Examination, in the first attempt, ranked on the basis of their marks
3. have been exempted from the Written Examination.
4. have passed the Written Examination, but required more than one attempt, ranked on the basis of their marks
5. have failed the Clinical Examination and subsequently been declined a place once
6. have failed the Clinical Examination and are making their first application to resit
7. are unable to demonstrate recent clinical experience, being a minimum of six months post graduate experience within the past three years
8. have transferred from the ADC preliminary examination process
9. have failed and been advised of the desirability of retraining before resitting

**Fees**

You must pay the examination fee when you apply. Fees are for one attempt only. If you sit an examination again, you must pay the fee again. Fees are set to recover the costs of running the examinations. Please refer to Appendix 3 for the fees schedule. The fees schedule is also available on-line at [www.dcnz.org.nz](http://www.dcnz.org.nz). Applications received after the closing date will not be accepted and applicants will be notified accordingly.

**Withdrawal from an examination**

If you decide to withdraw from an examination you must advise us immediately to allow the place to be offered to another candidate. Please note that the earlier you advise us of your withdrawal, the fewer penalties you will incur. The extent to which you will incur penalties will be in accordance with the following:

- If we are advised before the closing date - 90% of the examination fee will be refunded.
- 
- If we are advised after the closing date and at least 7 days before the first day of the examination - 80% of the examination fees will be refunded;
- 
- If we are advised 0–6 days before the first day of the examination - the fee will not normally be refunded.

If you withdraw you will be given the same priority for a place in a subsequent examination as a candidate who fails. In exceptional circumstances such as severe illness or urgent domestic problems, the DCNZ Dentist Board may refund part of the fee and/or maintain your previous priority placing. You must produce documented proof of the exceptional circumstances.

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**Hepatitis status**

Before you sit the NZDREX Clinical Examination you will be required to provide, an original typed and signed Hepatitis B and C report, including Hepatitis B surface antigen and antibody and Hepatitis C antibody from a New Zealand registered International Accreditation New Zealand (IANZ) laboratory. We will also accept a report from an overseas laboratory which is party to a mutual recognition arrangement with the IANZ. Please refer to [www.ianz.govt.nz](http://www.ianz.govt.nz) for information on the national accreditation authorities which are party to Mutual Recognition Arrangements with IANZ.

Please note that the Hepatitis report must be less than six months old at the time of our receipt and you must ensure that the test request form includes in the "clinical details" section a request for your identity to be verified against your passport photograph and your passport number recorded on the form.

If you supply a report from an accredited overseas laboratory you must also provide a certified copy of the laboratory's certificate of accreditation, including a copy of the laboratory's scope of accreditation so that we can identify that the laboratory has accreditation to carry out the required Hepatitis test.

**Further attempts policy**

You may only attempt the Clinical Examination three times.

For example, if you are not permitted to proceed to the second part of the Clinical Examination on your first attempt, you are permitted a maximum of two further attempts at any components.

However, at any time on the recommendation of the examiners, you may be advised to undertake an approved clinical training course before you are permitted to attempt a further Clinical Examination. For example, if you display low levels of competence in your first attempt, the examiners may advise that you are highly unlikely to pass the Clinical Examination without a period of formal training. If you receive a result letter with this advice you will be re categorised priority **9** for future Clinical Examinations.

If you wish to sit for a fourth and final time you will need to satisfy the DCNZ Dentist Board that you have completed a period of formal training before doing so.

Candidates who have failed, or who have been awarded partial passes in the Clinical Examination may not sit the examination again until at least three months after the date of the despatch of examination results. The DCNZ Dentist Board has the discretion to reduce this period.

**Impaired performance**

If you feel that you have performed poorly in an examination because of illness or personal circumstances, you must advise us immediately and send written evidence to support your claim, including a recent medical certificate. You must send these documents within seven days after the examination. Medical certificates will not be accepted after the examination results are posted.

No examination result can be overturned in this process, but the Dentist Board has the discretion to waive or reduce the fee for the next set of examinations.

Do not communicate directly with the examiners. Send all correspondence to the Examinations Co-ordinator at the Dentist Board.

**Notification of results**

Results will be posted to you by fastpost as soon as possible after the examinations.

Results of the Clinical Examination are usually posted about one week after the examination. Please do not contact the Secretariat immediately after the examination regarding your result as this delays the issue of the results.

Do not communicate directly with the examiners or the Examinations' Director prior to or after the examination.

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Any candidate who contacts the Examinations' Director or examiners in person, by telephone, letter or email may forfeit their place on the exam and/or may lose their priority ranking for their next examination.

Address any questions or issues to the Examinations Co-ordinator at the Dentist Board.

**Reports**

Candidates who fail part or all of the Clinical Examination will automatically receive a report on their performance in any component of the examination that must be repeated.

**Validity of passes**

The policy on validity of all passes is as follows:

- A pass in IELTS, or OET is valid for two years from the date shown on the Test report.
- A pass in the NZDREX Written Examination or Overseas Trained Dentist Preliminary examination is valid for three years. Beyond this point, a re-sit of the Written/OTDP examination is required.
- Candidates are required to pass the Clinical Examination within three years of passing the Written/OTDP Examination. The Board has the discretion to extend this period.
- A pass in the NZCOP is valid for one year from the date the results are posted.

The Board is of the view that competence to practise (as required by the HPCA Act) cannot be assured after a break from New Zealand practice of three or more years. Applicants therefore need to be aware that after passing NZDREX they need to register and practise in New Zealand (within 3 years) to be assured of registration or if registered issued with an annual practising certificate (which is a legal requirement of practice in New Zealand).

**Reference material**

A list of texts in use in New Zealand is provided in this publication. You should note that these texts do not form the basis of the Clinical examination but are intended as a general guide only. These texts are available for reference only (you cannot borrow them) from the North Shore Hospital Library. Candidates will be granted access to these texts during opening hours. Those marked with an \* are also available from the Wellington City Library.

North Shore Hospital Library  
Lower Ground Floor  
North Shore Hospital  
Cnr Shakespeare & Taharota Road  
North Shore  
AUCKLAND

Tel: 09 486 8920 ext 2534

Opening Times: 8.30am – 5.00pm Monday to Friday

Wellington City Library  
Science & Humanities reference Area  
First Floor  
65 Victoria Street  
WELLINGTON  
Tel: 04 801 4074

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Author	Title	Publisher	Edition
* Summitt JB et al	Fundamentals of Operative Dentistry. A Contemporary Approach	Quintessence	3rd 2006
Johnson DR & Moore WJ	Anatomy for Dental Students	Oxford University Press	3rd 1997
Burkitt HG et al (Editors)	Wheater's Functional Histology – A Text & Colour Atlas	Churchill Livingstone	3rd 1993
Dow J et al	Biochemistry: Molecules, Cells and the Body	Addison Wesley	1996
* Kumar V et al	Basic Pathology	Saunders	6th 1997
Bagg J et al	Essentials of Microbiology for Dental Students	Oxford University Press	1999
Walton JG et al	Textbook of Dental Pharmacology & Therapeutics	Oxford University Press	2nd 1994
Kardos TB & Kieser JA	Oral Structural Biology	Otago University Press	2nd 2000
Okeson JP	Management of Temporomandibular Disorders and Occlusion	Mosby Year Book	3rd 1993
Zarb GA & Bolender CL.	Boucher's Prosthodontic Treatment for Edentulous Patients	Mosby Year Book	12th 2004
Schroeder H (Translated by Jacobi R)	Oral Structural Biology	Thieme Medical	1991
Wilson TG & Kornman KS	Fundamentals of Periodontics	Quintessence	1996
Stewart KL et al	Clinical Removable Partial Prosthodontics	Ishiyaku EuroAmerica	2nd 1992
* Proffit WR et al	Contemporary Orthodontics	Mosby Year Book	2nd 1993
* Soames JV & Southam JC	Oral Pathology	Oxford University Press	3rd 1998
Neville BW et al.,	Oral and Maxillofacial Pathology	WB Saunders Co.	2nd 2002
* Rosenstiel SF et al	Contemporary Fixed Prosthodontics	Mosby Year Book	4th 2006
Pitt Ford TR	Harty's Endodontics in Clinical Practice	Wright, Edinburgh	5th 2004
Wright GZ et al	Child Management in Dentistry	John Wright	1987
Agur AMR & Lee MJ (Editors)	Grant's Atlas of Anatomy	Lippincott Williams & Wilkins	
Freer JJ	Orthodontic Diagnostic Principles	University of Queensland	1998
MacEntee MI	The Complete Denture: a Clinical Pathway	Quintessence	
Stevens A & Lowe J	Human Histology	Mosby-Year Book Europe	
* Anusavice KJ	Phillips' Science of Dental Materials	Saunders	11th 2003
* Campell MK	Biochemistry	Saunders	
* Kidd EAM & Joyston-Bechal S	Essentials of Dental Caries	Oxford University Press	
* McGivney GP & Carr AB	McCracken's Removable Partial Prosthodontics	Mosby	10th 2000
* Vander AJ et al	Human Physiology	WCB/McGraw Hill	
Cameron A & Widmer R (Editors)	Handbook of Paediatric Dentistry	Mosby-Wolfe	1997
Welbury RR (Editor)	Paediatric Dentistry	Oxford University Press	1997
Petersen et al	Contemporary Oral and Maxillofacial Surgery	Mosby Year Book	3rd 1998

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**SECTION IV - NEW ZEALAND CONDITIONS OF PRACTICE EXAMINATION (NZCOP)**

**Introduction**

The Dentist Board expects all registered dentists to have an understanding of the cultural, social and legislative framework for the delivery of care in New Zealand. New Zealand graduates are currently examined in these areas as part of their BDS degree. Overseas applicants are normally required to sit and pass the NZCOP, which is an open-book two-hour examination designed to test knowledge of the conditions that affect New Zealand dentistry. The examination is based on the New Zealand Conditions of Practice publication that is available from the Dentist Board on request. A summarised version of the publication is on the Council's website however candidates should use the full version book for the examination (which is provided with the examination papers).

**Timing**

The NZCOP examination is held every four weeks.

**Examination procedures**

You are expected to undertake the NZCOP after sitting and passing the Clinical examination. When you pass the Clinical examination, you will be provided with an application form **DE004**. The form can also be downloaded from the website **[www.dcnz.org.nz](http://www.dcnz.org.nz)**

Upon enrolment, you will receive an envelope and book which contains the papers for the examination together with a book for recording answers. The envelope must not be opened until the due date. The examination requires the presence of a witness.

You choose your own appropriate venue in which you will not be interrupted for two hours. The venue need not be in New Zealand.

The examination is taken by dentists in a variety of international locations on the same date. The witness/invigilator must be present while the envelope is opened and the questions answered. The answers are sealed in a registered pre-addressed envelope, or the candidate organises their own courier envelope if sitting overseas. The answers must be returned to the Dentist Board within five working days.

The witness can be anyone that you nominate but not a relative. They will need to sign a statutory declaration in front of a Justice of the Peace or other notary figure to witness that you opened the test paper, wrote the answers within the specified time, without assistance other than the use of the DCNZ New Zealand Conditions of Practice handbook, and returned them to the Dentist Board in a pre-addressed envelope.

**Format**

NZCOP consists of six questions requiring written answers. Short notes and lists of key points are appropriate formats for the answers.

**Assessment**

Two examiners mark three questions each. The complete scripts of all failing candidates are remarked. A pass or fail grade is assigned to each question. You are expected to demonstrate sufficient knowledge of all of the areas being tested. However compensation for a marginal failure in one of the six questions of the examination may be allowed in formulating the overall grade.

**Failing candidates**

Failing candidates are required to sit the entire examination again.

**Reference**

A publication entitled "***Dental Practice in New Zealand***" is provided when you apply to sit this examination. The booklet provides information on professional bodies, codes of practice, relevant legislation and other conditions of dental practice in New Zealand. The examination is based entirely on the information held in this publication. The information in this publication can also be viewed on the website.

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**Pass Rates**

The pass rates of NZCOP over recent examinations are as follow:

Date	Pass Rate
November 2008	100%
October 2008	100%
September 2008	98.5%

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**APPENDIX 1 - PRESCRIBED QUALIFICATIONS FOR REGISTRATION IN GENERAL DENTAL PRACTICE**

- Bachelor of Dental Surgery, University of Otago; or
- An Australian Dental Council (ADC) accredited undergraduate dental degree from an ADC accredited dental school in Australia and a pass in the New Zealand Conditions of Practice Examination; or
- A Commission on Dental Accreditation (CDA) accredited undergraduate dental degree from a CDA accredited dental school in the USA or Canada and a pass in the New Zealand Conditions of Practice Examination; or
- A General Dental Council (GDC) accredited undergraduate dental degree from a GDC accredited dental school in the UK, or Commonwealth as listed below and a pass in the New Zealand Conditions of Practice Examination

Dental School	Expiry date of recognition
Western Cape	31/12/1997
Hong Kong	31/12/2000
Singapore	31/12/1999
Witwatersrand	31/12/2000
Pretoria	31/12/2000
Stellenbosch	31/12/2000
Medical University of South Africa	31/12/2000
Malaya	31/12/2000; or

- A five year undergraduate dental degree; a pass in the New Zealand Dental Registration Examinations and a pass in the New Zealand Conditions of Practice Examination; or
- A five year undergraduate dental degree; a pass in the Australian Dentist Board licensing examinations and a pass in the New Zealand Conditions of Practice Examination; or
- A five year undergraduate dental degree; a pass in the USA licensing examinations and a pass in the New Zealand Conditions of Practice Examination

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## **APPENDIX 2 - APPROVED ENGLISH TESTS**

### **Introduction**

An overseas-qualified dentist must satisfy the Dental Council that his or her ability to communicate in and comprehend English is sufficient to protect the health and safety of the public. In general applicants for are normally required to have met the section 16 requirement if;-

- a) The applicant has graduated from a joint DCNZ/ADC accredited programme; or
- b) English is the applicant's first language; and the applicant has completed their undergraduate dental training in New Zealand, Australia, United Kingdom, USA, Eire or Canada where English is the sole language of instruction and assessment; or
- c) The applicant has passed a Council approved English test to the required level.

If do you not meet any of the above criteria, the Dental Council will requires you to demonstrate your competence in English by passing either of the following approved English tests.

Please note:

The Dental Council will not accept a test report below the required grades in the Dentist Board approved English language tests. If you do not pass the test to the required level, you are required to repeat your English examination. Please ensure that your English language test is valid at the closing date of the examination you intend to sit.

### **International English Language Testing System (IELTS Academic Band) [www.ietls.org.nz](http://www.ietls.org.nz)**

The examination has four parts: Reading, Writing, Listening and Speaking.

Reading (60 minutes)	contains reading passages (1,500–2500 words) questions on the passages
Writing (60 minutes)	contains two tasks requires no specialist knowledge
Listening (30 minutes)	contains 38-42 questions sections I & II are about social needs sections III & IV are about situations in educational and training contexts
Speaking (10–15 minutes)	an oral interview (a conversation with the examiner) the examiner assesses whether you have the knowledge and skills to communicate effectively with native English speakers

The Dental Council requires you to:

- sit the academic level of IELTS
- pass all four parts of IELTS (Reading, Writing, Listening and Speaking)
- get an average score of 7.5 or more for IELTS (all parts)
- and score at least 7 in each band of the four individual components of listening, reading, writing and speaking

Universities and polytechnics can provide sample questions to help to prepare candidates for IELTS.

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The publications below are commercially produced and designed to prepare candidates to take IELTS tests. They are available from bookshops specialising in English language teaching materials or from the publisher.

- ***IELTS Preparation and Practice Reading and Writing- Academic Module***  
By Wendy Sahanaya and Jeremy Lindeck  
IALF Education for Development, OUP, Melbourne, 1997  
(ISBN 019 554093 X)
  
- ***Prepare for IELTS Academic Modules***  
By Vanessa Todd and Penny Cameron  
In search Language Centre, University of Technology, Sydney, 1996  
[Book and Cassette] (ISBN 1 86365 311 2)

**Occupational English Test (OET)**

The OET examination is available in Australia and in Australian embassies throughout the world. The examination has four parts: Reading, Writing, Listening and Speaking.

The Dental Council requires that you pass all four parts of OET with an A or B grade

See website for additional information: [www.oet.com.au](http://www.oet.com.au)

**Results**

Please attach a certified copy of a DCNZ approved English language test to the required level to an assessment of eligibility application form.

A pass in an approved English test is a prerequisite for entry into the examination process.